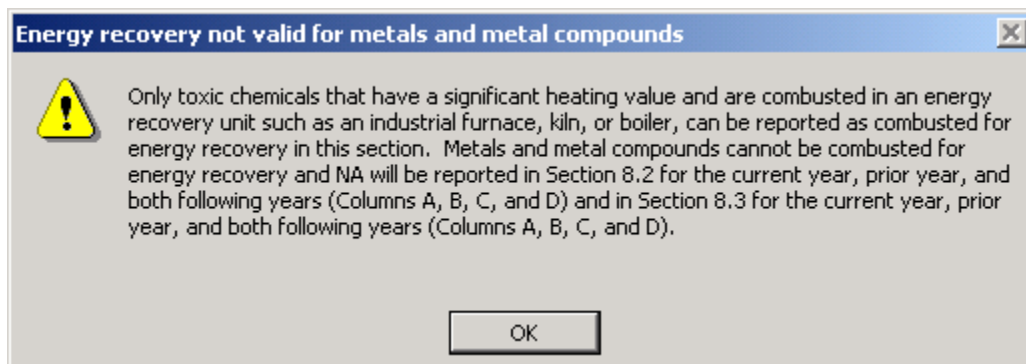
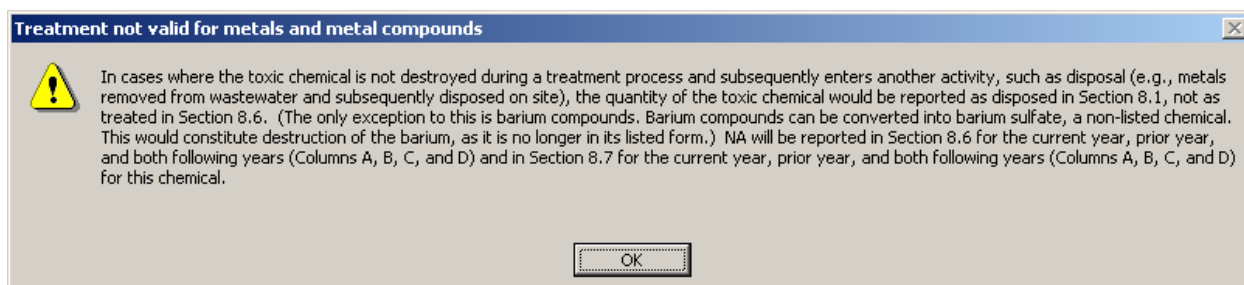


Validation errors involving Section 8.2, 8.3, 8.6, or 8.7 – sections must be checked "NA" to proceed, but *TRI-ME* RY2002 prevents selection of "NA" check box.

During the validation process in *TRI-ME* RY2002, a user may receive errors claiming that they need to enter an estimate or "NA" in Sections 8.2 and 8.3 or 8.6 and 8.7 (Columns A, C, and D). Upon going back to enter this information, the user sees that "NA" is not checked, but the data entry fields are grayed-out and do not accept any information.

Detailed Description

When attempting to enter the required "NA"s, the user receives one of the following alert messages provided below:



Upon clicking the "OK" button the user may attempt to check the "NA" boxes, but will continue to receive the alert message above. Below is an example of how Sections 8.2 and 8.3 would appear to the user experiencing this problem (notice that Columns A, C, and D are grayed-out and disabled, but the "NA" check box has not been selected).

	NA <input type="checkbox"/>	NA <input type="checkbox"/>	NA <input type="checkbox"/>	NA <input type="checkbox"/>
8.2 Quantity used for energy recovery onsite	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	NA <input type="checkbox"/>	NA <input checked="" type="checkbox"/>	NA <input type="checkbox"/>	NA <input type="checkbox"/>
8.3 Quantity used for energy recovery offsite	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	NA <input type="checkbox"/>	NA <input checked="" type="checkbox"/>	NA <input type="checkbox"/>	NA <input type="checkbox"/>
8.4 Quantity recycled onsite	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	NA <input checked="" type="checkbox"/>	NA <input checked="" type="checkbox"/>	NA <input type="checkbox"/>	NA <input type="checkbox"/>

This problem occurs as a side effect resulting from getting Load error #6 when attempting to load data from a prior year's files. This load error prevents *TRI-ME* RY2002 from automatically selecting the appropriate "NA" check boxes in Section 8 within the facility file in use when the load error was encountered.

Solution

There are two possible solutions to this problem:

User Solution: The user may remove the chemical from the "Chemicals Selected for Reporting" table, under the "Chemical Select" portion of the *TRI-ME* RY2002 Questionnaire. ****This will clear all chemical-specific information for that chemical's Form R.**** The user may then re-select the chemical within the "Chemical Select" portion of the Questionnaire and re-enter the chemical-specific Form R data.

Technical Support Solution: The user may choose to contact the TRI Software Support Hotline and receive instructions for remedying the problem. The Hotline staff can fix this problem without the loss of any Form R data. The TRI Software Support Hotline may be contacted by phone or email at:

Phone: 1-877-470-4830 (8am-7pm eastern, Monday-Friday)

Email: tri_software_support@sdm-moses.com